



Replacing the Batteries in your Security System and Sensors

Replacing the main battery in your security system

Depending on usage and the environment your battery is stored in, your system's main battery life will typically be 4-5 years.

Here is the step-by-step process for changing out your main battery when your keypad displays **"BATT"** or **"LOW BATTERY"**:

- Locate your battery inside your security panel (normally in a closet). It will be a small square 12-volt battery about the size of a brick. See the picture below:



- Now, disarm your alarm system.
- Next, unlock and open the panel door. Slide the red and black wires away from the clips to remove the battery.

Please Note: We recommend taking the battery with you to purchase a replacement. If you bring the battery with you, the store can recycle it and you can get exactly the battery you need. Secur-Tek sells a 7AH Battery that you may purchase at our office. You can also purchase these at Batteries Plus.

- With the new battery, connect the wires back to the terminals matching red to red and black to black — CAUTION: be sure to connect similar colors.
- Close and lock the door. The new battery can take up to 24 hours to get fully charged. *You may need to reset the keypad after replacing the battery to clear the low battery message.*

Replacing the batteries in your wireless sensors (Door/Window Contact, Motion Detector, or Glass Break Detector)

First, you will need to put your system on test when replacing these batteries. The system will beep once when the cover to the wireless sensor is removed. You can go to the keypad and enter your code and off to silence this while you replace the batteries. Once you are finished, the keypad should clear.

Inside each sensor is a 9-volt or 3-volt battery. Locate the tab or notch on the side or bottom of the contact and gently twist a flat head screwdriver in the notch to release the cover. *Caution do not break the plastic tab; if the tab is broken you must purchase a new sensor unit requiring a service visit.*

- Remove the cover and take out the existing battery(ies). Install the replacement(s), paying attention to match the polarity.
- Now re-attach the cover; it should click into place.

By following these steps, your security system will function properly, giving you the peace of mind that your property and family are safe.

If you have further questions, please call Secur-Tek at 919-387-1800. Asking questions now about your system or how it operates can save valuable time later if an emergency does occur.

Secur-Tek is locally owned and operated in Apex, NC, offering home and business security, monitoring, automation audio and central vacuum systems. Our service area includes Apex, Cary, Fuquay-Varina, Chapel Hill, Clayton, Garner, Holly Springs, Durham, Raleigh, Morrisville, and Pittsboro in North Carolina.